

SEIL COMMUNITY COUNCIL

CHANGES TO OUT OF HOURS SERVICES

HOW TO ACCESS HEALTH SERVICES WHEN YOUR GP SURGERY IS CLOSED

For a life-threatening emergency you should still call **999**. This is unchanged.

If you need health advice or care after 6 p.m. when your GP surgery is closed, call NHS24 directly on **08454 24 24 24**.

HOW THE GP OUT OF HOURS SERVICE WILL WORK

NHS24 will take your call and provide advice or will arrange for you to be seen by a doctor.

There will be a doctor on duty locally in Oban throughout the period when your GP surgery is closed.

If a patient is well enough to travel, they will be asked to come to see the doctor. If they are not, then a home visit will be provided.

If a patient is well enough to travel but cannot arrange transport to get to the doctor, transport may be provided free of charge to the treatment centre. This will be arranged by the NHS.

The main treatment centre is at the Hospital in Oban.

NHS24 will know where the doctor is at any time and will be in the best position to get a doctor to a patient quickly. It is therefore safer, and more effective, to phone NHS24 than just turning up at a treatment centre when the doctor could be out on a call.

REMEMBER – IF YOU REQUIRE EMERGENCY TREATMENT YOU SHOULD STILL CALL 999